



Potomac Community Village

Transportation to Medical Appointments – July 2020

As I am sure you know, PCV has stopped giving rides for appointments since mid-March 2020 because of Covid-19. We are now ready to begin offering rides again, as many as we are able depending on our driver availability. We have instituted the following procedures and requirements aimed at keeping our rider and driver as safe as possible.

When a member requests a ride, he/she will be asked the following questions:

- Do you have any respiratory symptoms such as a cough, shortness of breath, congestion, or runny nose?
- Do you have a fever?
- Do you have a new loss of taste or smell?
- Any muscle aches or headache?
- Have you been exposed to anyone who has been diagnosed as being positive for Covid-19 or to anyone who is awaiting the results of a Covid-19 test because that person has been exposed to someone diagnosed with Covid-19?
- Have you recently come from an area of the country where Covid-19 is out of control, such as Florida, Texas, Arizona, etc.? If so, please self-quarantine for 14 days before requesting a ride.

A **yes** answer to any of the above questions will result in a decline of the ride.

Note that the driver will be asked the same questions. Both driver and rider are requested to cancel the service if either develops symptoms before the ride occurs.

The following will apply on the day of the ride:

- Both driver and rider are to wear masks, making sure that the nose and mouth are both completely covered at all times."
- Rider is to sit in the rear of the car, passenger side.
- Windows are to remain open for circulation.
- Driver will sanitize high touch areas of car before and after the ride.
- The service provided is door to door only. The driver will not accompany the rider into a building nor will the driver enter the rider's home.