



# Escorted Transportation Program



Administered by  
The Jewish Council for the Aging  
with funding from Montgomery County

The Escorted Transportation Program assists with transportation to medical appointments, pharmacies, grocery stores or other outings for qualified low-income Montgomery County adults.

**Call Connect-A-Ride  
301.738.3252**



## Who Does the Program Benefit?

The Escorted Transportation Program assists customers who:

- Need door through door assistance
- Are not capable of driving themselves or of using public transportation due to physical or cognitive issues
- Have a household income of less than \$40,000 per year



## Who Are the Transportation Providers?

- Relatives or friends of the customer
- Designated licensed private driving organizations
- Local cab companies

If the customer recruits his/her own driver, the driver will be reimbursed for mileage.



## Who Are the Escorts?

- Relatives or friends of the customer
- Privately paid individuals
- Volunteers



## **What Are the Fees Associated With This Program?**

Customers contribute based on household income level.

Montgomery County Department of Health and Human Services pays the remainder of the cost.

## Who Is Eligible?

- Low-income Montgomery County residents who are unable to travel alone.
- Residents must meet eligibility requirements and provide proof of eligibility. Call 301.738.3252 for details.
- Customers must require assistance due to physical, cognitive or emotional impairment.



## Where and When Can Travel Take Place?

- Destinations in Montgomery County and nearby jurisdictions.
- Provider-escorted round trips may be three hours or less.\*
- Each customer may take up to three trips per month with a maximum of 32 trips per year.
- Exceptions to these policies may be made on a case-by-case basis.

\* JCA reserves the right to charge an additional customer fee for rides which exceed 3 hours.

# Call Connect-A-Ride

For information about this and other transportation programs, call 301-738-3252.

## JCA'S POLICIES

At JCA, no person shall, on the grounds of race, color, religion, age, sex, national origin, ancestry or disability, be excluded from participation in, be denied benefits of, or otherwise be subject to discrimination in the provision of any care, service or admission subject to applicable laws.

JCA strives to be as inclusive as possible in all that we do and our clients have the right to expect compassionate service from us. Sometimes, we may need to make the difficult decision of denying a person or group the option to enroll in our programs or continue to participate in them. We reserve the right to make lawful decisions that we believe are in the best interest of our clients and each program.

JCA may change the nature and fee schedule of its programs at any time and without written notice.

**For information about JCA's programs, visit [www.AccessJCA.org](http://www.AccessJCA.org).**



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